

Trouble Shooting Instructions

I have an Over-Current Sweep motor Error Message on my Phenom Machine.

Electric Models that Apply: Phenom 1 & 2

The more common statements regarding Feedback or over current error messages are...

- **“My machine stopped working and the screen says Over Current error.”**
- **“My machine says Over Current Sweep Error.”**
- **“My Machine says Over Current Elevation Error.”**

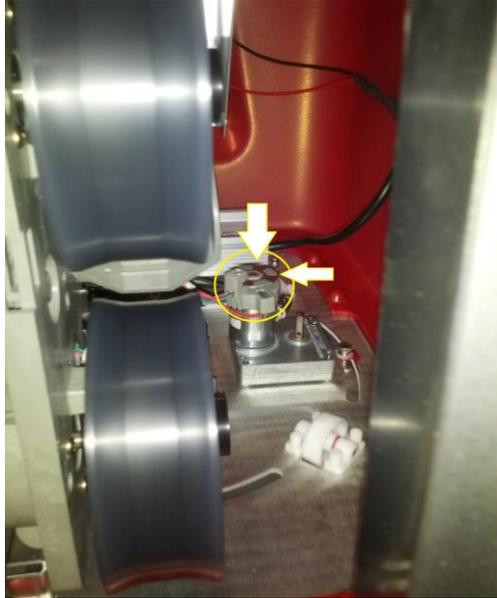
The most common reason for these error messages are:

- **A wire on the sensor harness has become unplugged or damaged. A sensor disc needs to be rotated.**
- **A ball has made its way back into the machine and rattled inside the machine enough to dislodge a wire or sensor.**
- **The machine needs to be cleaned out from any ball fuzz, debris or dirt that may cause interference with the sensors.**



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1	<p>Checking for balls within the inside base of the unit. MAKE SURE THE MACHINE IS TURNED OFF.</p> <ol style="list-style-type: none"> 1. Reach inside to the right side of the unit near the sweep motor and feel around for any tennis balls. 2. Reach inside to the left careful as to not pull or yank any of the fragile cables. If a ball is found remove it carefully as it may be tangled within other wires. 3. Removing the control board will provide another angle from the rear to check for balls. To do this simply remove the 4 black screws holding in the control board. Gently pull the board out carefully and allow the board to hang from the wires to get a good look inside. 	
2	<p><u>Cleaning Debris From The Machine that may cause miscommunication between the sensors.</u></p> <ol style="list-style-type: none"> 1. Using a vacuum with hose extension, move around the Platform rim removing all the ball fuzz and debris. BE SURE NOT TO VACUUM UP ANY WIRES! 2. If available use an air compressor to blow out the machine especially around the motors and control board area. If an air compressor is not available then a can of keyboard cleaner (compressed air) will also do the trick. 3. Some ball fuzz and or natural debris will be so thick that it will require a hand or 2 to remove from the machine. <p>If these steps do not fix the issue proceed to the next step.</p>	
3	<p><u>Checking the Timing Discs</u></p>	

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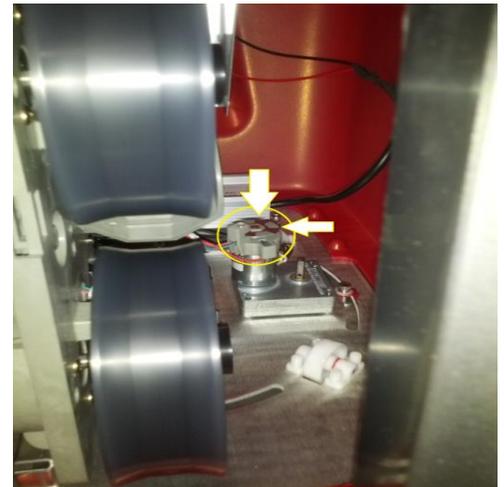
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1. Just above the Snap-In sensor, and little bit to the right of it, there is a disc mounted on-top of the motor. This is known as the Timing Disc. Sometimes the motor can seize up, and the disc can become “stuck” in place. This is generally fixed with the help of your index finger.
2. Use you index finger to rotate the Timing Disc clockwise, and then counter clockwise (*The discs should be rotated approximately 5 to 6 times each way*).

If the Timing Disc does not move, you are applying firm pressure or the disc feels like it is winding and shooting back in the opposite direction, then the motor may be broken. Contact Lobster Sports Customer Service Support Team at 1-800-526-4041 ext.14 for a Repair or Warranty Repair Return Authorization.



Sweep Motor (Timing Disc highlighted in green). Visible through the



front end of the machine.

Date: 1/16/15

Author: JJ

Contributors: Curt, Manny

Revised:

How to Order Elite Replacement Parts

Website: <http://www.lobstersports.com>
Email: sales@lobstersports.com
Phone: 800.526.4041
Fax: 818.764.6061
 We accept Visa, MasterCard or Discover & PayPal

Phenom Parts

Sweep & Elevation Motor
 Part #EAS1 - \$68.00