
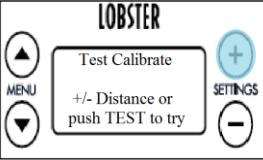


# Trouble Shooting




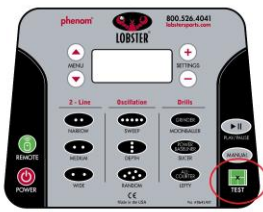
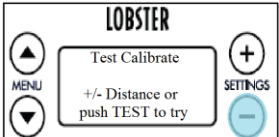
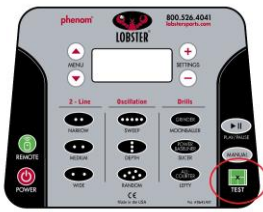
## TS- My Machine Won't Calibrate.

### Elite Models that Apply: Phenom 1&2

Step	Description	Tools	Picture
1	<p>The most common statements regarding calibration issues are...</p> <p><b>“When using various drills the balls shoot into the net.”</b></p> <p><b>“When using various drills the balls shoot over the baseline.”</b></p> <p><b>“I set the calibration and the balls are still shooting into the net or over the baseline.”</b></p> <p>This indicates one of the following:  <b>The calibration was not set up correctly for that specific drill</b> (See Section 1, Calibration your machine so the balls stop shooting past the baseline).</p> <p><b>The calibration was not set up correctly for that specific drill.</b> (See Section 2, Calibrating your machine so the balls stop hitting the net).</p> <p><b>There is a magnet missing on one of the server wheels.</b> (See Section 3, Checking your Server Wheel Magnets).</p>		
2	<p><b>SECTION 1</b>  <b>Calibrating Your Machine So The Balls Stop Hitting The Net.</b></p> <p>Most pre-programmed drills work with the Test ball calibrated to land on the Center of the T on the Service line. How-ever some pre-programmed drills may cause the ball to shoot into the net in this case you will need to follow the directions below.</p> <p><b>Step 1.</b> With your machine lined up at the baseline press the Test button.</p> <p><b>Step 2.</b> Use the + button so that your distance is approximately 1 to 2 feet past the Service line. Press the</p>		 <p>Start Up Screen.</p>  <p>Calibration Screen.</p>

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	<p>Test button to shoot a ball out and make sure that the ball lands 1 foot past the Service line.</p> <p><b>Step 3.</b> Go into the pre-programed drill you were calibrating to, and press play. If balls are still hitting the net, then go back and adjust the Test Ball distance so that it hits 2 feet in front of the Service line.</p> <p><b>If the issue continues, move to Section 3.</b></p>		 <p>Test Button.</p>
<p>3</p>	<p><b>SECTION 2.</b> <b>Calibrating Your Machine So The Balls Stop Shooting Past The Baseline.</b></p> <p>Most pre-programmed drills work with the Test ball calibrated to land on the Center of the T on the Service line. How-ever some pre-programmed drills may cause the ball to shoot past the baseline in this case you will need to follow the directions below.</p> <p><b>Step 1.</b> With your machine lined up at the baseline press the Test button.</p> <p><b>Step 2.</b> Use the - button so that your distance is approximately 1 to 2 feet behind the Service line. Press the Test button to shoot a ball out and make sure that the ball lands 1 foot behind the Service line (closer to the net).</p> <p><b>Step 3.</b> Go into the pre-programed drill you were calibrating to, and press play. If balls are shooting past the baseline, then go back and adjust the Test Ball distance so that it hits 2 feet in behind the Service line.</p> <p><b>If the issue continues, move to Section 3.</b></p>		 <p>Start Up Screen.</p>  <p>Calibration Screen.</p>  <p>Test Button.</p>
<p>4</p>	<p><b>SECTION 3.</b> <b>Checking The Magnets On Your Server Wheels</b></p> <p>In Rare cases the machine may not calibrate correctly, or still continue shooting balls into the net, or past the baseline despite the Test ball being shot 1 to 2 feet past or behind the Service line (sections 1 and 2). If this is the case please follow the steps below.</p>		

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**Step 1.** Make sure the machine is off. Using a cell phone or tablet reach in and take a picture of the right side of each of the server wheels.

**Step 2.** Inspect all 4 holes on both of the server wheels. Every hole should have a magnet in it. You can use a paperclip to test the polarity of the magnet. If you found that a magnet is missing from the server wheel, then you need to contact Technical Support at 1-800-526-4041 ext 14 to get a replacement wheel.

**If the issue still continues then you will need to contact Technical Support at 1-800-526-4041 ext:14, or e-mail at: [support@lobstersports.com](mailto:support@lobstersports.com) so we can further assist you via telephone, skype or face time.**



Server Wheels with Magnets circled in green.

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date: 11/11/15 Revised:

### How to Order Elite Replacement Parts

**Website:** <http://www.lobstersports.com>

**Email:** [sales@lobstersports.com](mailto:sales@lobstersports.com)

**Phone:** 800.526.4041

**Fax:** 818.764.6061

We accept Visa, MasterCard or Discover & PayPal

### Phenom 1&2 Parts

EASW2