







TS – I Have An Error Message EL04-EL05 LE

Objective: To troubleshoot any Grand Series machine’s error message.

	Action	
1	<p>There are a total of (10) error messages that can appear on the LCD screen of any Grand Series machine. They are as follows:</p> <ol style="list-style-type: none"> 1) Over-Current Top Server Motor Error 2) Feedback Top Server Motor Error 3) Over-Current Bottom Server Motor Error 4) Feedback Bottom Server Motor Error 5) Over-Current Sweep Motor Error 6) Feedback Sweep Motor Error 7) Over-Current Elevation Motor Error 8) Feedback Elevation Motor Error 9) Feedback Feed Motor 10) Battery Depleted Error 	
2	<p>An Over-Current Error means that there is some type of obstruction or a “drag” on the motor that is depicted by the error message. A Feedback Error refers to an issue regarding the information being relayed from the motor back to the control panel.</p>	
3	<p>Special Note- The Grand Series machines are designed to provide an error message if any issue arises. The most common reason is generally a Ball Jam. Please refer to trouble shooting instruction “I Have A Ball Jam”, on the Lobster Sports website.</p>	
4	<p>Feedback Error Messages</p> <p>If you Grand series (model IV, V or V LE) display a “Feedback Error” message, then follow the trouble shooting directions at the Lobster Sports website titled:</p> <p style="text-align: center;">-“I Have a Feedback Error Message”</p>	 <p style="text-align: center;">Feedback Sweep Motor Error.</p> <p style="text-align: center;">Feedback Elevation Motor.</p>



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			 <p style="text-align: center;">Feedback top server</p>  <p style="text-align: center;">Feedback bottom server</p>
<p>5</p>	<p>Over-Current Error Messages</p> <p>If you Grand series (model IV, V or V LE) display a “Over-Current Error” message, then follow the trouble shooting directions at the Lobster Sports website titled:</p> <ul style="list-style-type: none"> - “Over-current Feed Motor Error” - “Over-current Top or Bottom Error” - “Over-current Elevation or Sweep Error 		 <p style="text-align: center;">Over-Current Error Message Display.</p>
<p>6</p>	<p>Battery Depleted Error Message</p> <p>The Battery Depleted Error message is to inform you that the machine is preparing to shut-down due to a lack of battery power. If this message is displayed then re-charging the battery is needed. If you have having trouble charging your battery, please see trouble shooting instruction:</p> <ul style="list-style-type: none"> - “My machine wont charge” - “My machine only runs a short time” 		



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	<p>- "My machine won't turn on"</p> <p>If you have any further complications with your machine, or have any questions, please contact Technical Support at: 1-800-526-4041, or e-mail support@lobstersports.com</p>		
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