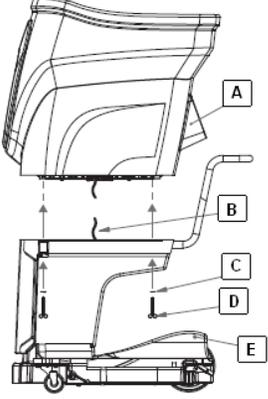
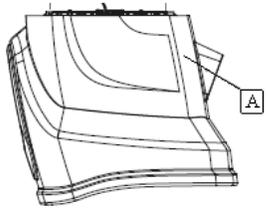
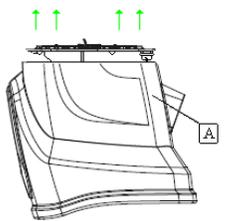
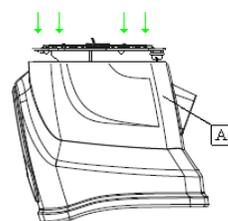


Preparing Your Phenom 1 & 2 for Repair or Warranty Repair.

Step	Description	Tools	Picture
	<p>Models that Apply: Phenom 1 & 2.</p> <p>When shipping in the Phenom most of technical issues might pertain to just the Upper Hopper of the unit (unless stated otherwise from a Lobster Sports Technician). It is not needed to ship in the Red Hopper House, as this requires a larger box, and can cause UPS or FedEx shipping costs to be high. Instead, you can easily remove the internal ‘guts’ of the machine by following these instructions. This should allow for a smaller component of the machine to be shipped, saving on shipping costs.</p>		
	<p style="text-align: center;">Disconnecting The Phenom Hopper Unit and Base Unit.</p> <p>Step 1.) Unscrew the 4 wing screws (D) and washers (C) from the bottom of the Base Unit (E). <i>(Pull these items out and set them aside for later use.)</i></p> <p>Step 2.) Disconnect the Wire Connector (B) allowing you to completely separate the Hopper Unit (A) from the Base Unit (E). Use 2 people to carefully set the Hopper Unit (A) upside down, so that the bottom plate is exposed.</p>		 <p>Lobster Phenom with labeled components. (Base Unit separate from Hopper Unit).</p>  <p>Top Portion of Hopper Unit upside down with bottom plate exposed.</p>

Preparing Your Phenom 1 & 2 for Repair or Warranty Repair.

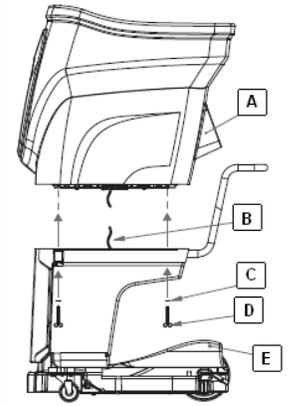
	<p>Removing The Hopper Unit Casing From The Internal Platform Assembly</p> <p>Step 1.) CAREFULLY remove the 10 screws connecting the Base Platform to the Hopper Unit. <i>(The Base Platform Pims are very sensitive, use caution when unscrewing these screws.)</i></p> <p>Step 2.) Remove the 4 black screws fastening the control board to the Hopper Unit. Unplug the Feed Motor wire and unscrew the ground wire (Diagram A.) on the control panel.</p> <p>Step 3.) Using two people have one person lift the Platform piece out of the Hopper Unit, while the other person helps feed the control board assembly through the hole, until you have the entire Platform Yoke Assembly (with the control board) separated from the Hopper Unit Case.</p>		 <p>Phenom Internal Platform Assembly being removed from Upper Hopper Unit. Diagram A.)</p>  <p>Ground wire location. (Green) Feed Motor location. (Red)</p>
	<p>Once you receiver the unit back from Repair or Warranty Repair, please use the instructions below to re-install the Red Case Housing.</p>		
	<p>Putting the Phenom Hopper Unit Case back onto the Internal Platform Assembly.</p> <p>Step 1.) Using two people, put the Upper Hopper Unit (A) upside-down (where the top of the hopper is resting on the ground), and carefully flip the Internal Platform Assembly with the Control Panel, into the bottom of the Upper Hopper Unit. Have one person reach in threw the control panel opening, and direct the panel until it is hanging outside of the Upper Hopper Unit.</p> <p>Step 2.) CAREFULLY screw in the 10 screws connecting the Base Platform to the Hopper Unit. <i>(The Base Platform Pims are very sensitive, use caution when screwing in these screws.)</i></p> <p>Step 2.) Plug in the Feed Motor wire and unscrew the ground wire (Diagram D.) on the control panel. Using the 4 black screws fastening the control board to the Hopper Unit.</p>		 <p>Phenom with Internal Platform Assembly being placed into Upper Hopper Unit. Diagram D.)</p>  <p>Ground wire location. (Green) Feed Motor location. (Red)</p>

Preparing Your Phenom 1 & 2 for Repair or Warranty Repair.

Reconnecting The Hopper Unit To The Base Unit.

Step 1.) Using two people, lift the Hopper Unit (A) and hold it above the Base Unit (E). Connect the Wire Connector (B). Now CAREFULLY lower the Hopper Unit onto the Base Unit. There are 4 metal extensions on the bottom of the Hopper Unit (A) that will fit into the 4 holes on the Base Unit (B). They will “click” into place when properly aligned.

Step 2.) Use the 4 wings provided (D), and the 4 washes provided (C) to secure the Base Unit to the Hopper Unit from the underside, as depicted in the picture to the right. *Make sure the 4 Wings are finger tightened, and do not over tighten, for over tightening these Wings can cause and Over-Current Sweep Error.*



Phenom Hopper Unit, and Base Unit